

FRCA Employment & Training Graduates are Ready for Work



After nearly two years of unemployment, Doris Paolino joined 13 other classmates on April 16th to celebrate their graduation from Family Resources Community Action's 8-week Medical Coding & Billing training program. Doris had additional reason to celebrate, as she begins a new position at CVS Pharmacy. "This program gave me back my confidence. I feel prepared for my new job," she said.

Ten additional students celebrated graduation from FRCA's 8-week Computer & Customer Service Training Program. "I came in not knowing what to expect," noted Donna Marcotte, one of the graduates. "This is one of the best decisions I have ever made. I would recommend the Customer Service and Medical Billing classes to anyone I know, in fact, I already have."

Medical Billing & Coding students, most entering the program with no medical office experience, are prepared for employment in medical office environments such as third party billing companies, hospitals, nursing homes and private medical or dental offices. Computer & Customer Service students receive basic level training in computers and customer relations.



Medical Coding & Billing graduates included Kristen Butler, Holly Cottrell, Samantha Gomes, Cathy Haringa, Tanya Harvey, Patricia Landry-Consoletti, Khonsavanh Manivanh, Betsy Mateo, Doris Paolino, Gisell Rodriguez, Allison Roy, Denise Roy, Estelle Sanchez, Lynn Sisson.



Computer & Customer Service Graduates included Sarah Ceesay, Paula Dorez, Harry Dunbar, Lisa Emidy, Charlotte Lacroix, Cynthia Leoncavallo, Donna Marcotte, Sandra Mercier, Brittany Morgan, Adeola Osunde.

For more information about FRCA's Employment & Training Programs, contact Joe Potenza at 401-235-6016 or visit www.famresri.org